# Tippie Quick Guides

## How to read and resolve registration holds

The University may place Holds on your registration as a way of ensuring that you take certain required action prior to enrolling in the next session’s courses. This brief guide sets out the most common holds and provides contact information for resolving those holds.

### Where to locate registration holds:

To check for holds, log into MyUI and navigate to the Home page. Holds and contact information will be displayed under Important Registration Information.

### Common holds, what they mean, and office contacts:

<table>
<thead>
<tr>
<th>Hold Type</th>
<th>Description</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unsigned Student Agreement</td>
<td>You need to review and accept the terms of the billing agreement each semester. The agreement is accessed from MyUI when first logged in.</td>
<td>Billing Office: <a href="mailto:ubill@uiowa.edu">ubill@uiowa.edu</a> 319-335-0071</td>
</tr>
<tr>
<td>U-Bill</td>
<td>You have an unpaid U-Bill balance. To check your U-Bill, log into MyUI and click the Student Records tab. Under the Finances &amp; Billing heading click on University Bill. If you are concerned about your ability to pay your U-Bill before you register, please contact the Billing Office to discuss your options.</td>
<td>Billing Office: <a href="mailto:ubill@uiowa.edu">ubill@uiowa.edu</a> 319-335-0071</td>
</tr>
<tr>
<td>Student Health</td>
<td>Some aspect of your health record is not complete. This is often related to your immunization record.</td>
<td>Student Health: <a href="mailto:student-immunizations@uiowa.edu">student-immunizations@uiowa.edu</a> 319-335-8370</td>
</tr>
<tr>
<td>Dean of Students</td>
<td>You have a sanction or unresolved action related to a violation of the UI Code of Student Life.</td>
<td>Dean of Students: <a href="mailto:dos@uiowa.edu">dos@uiowa.edu</a> 319-335-1162</td>
</tr>
<tr>
<td>Dean of Students – Tippie</td>
<td>You have unresolved action to take regarding a violation of the Tippie Honor Code.</td>
<td>Tippie Undergrad Program Office: <a href="mailto:business-undergrad@uiowa.edu">business-undergrad@uiowa.edu</a> 319-335-1037</td>
</tr>
<tr>
<td>Lacks Transcripts or ACT/SAT score</td>
<td>You need to submit final transcripts or test scores to the Office of Admissions.</td>
<td>Office of Admissions: <a href="mailto:admissions@uiowa.edu">admissions@uiowa.edu</a> 319-335-3847</td>
</tr>
</tbody>
</table>